

# Alcatel-Lucent **OmniPCX** Enterprise Communication Server



**Alcatel-Lucent IP Touch 4028 Phone**  
**Alcatel-Lucent 4029 Digital Phone**



## Introduction

Thank you for choosing a telephone from the Alcatel-Lucent IP Touch 4028 & 4029 Digital Phone range manufactured by **Alcatel-Lucent**.



Your IP Touch 4028 & 4029 Digital Phone terminal has a new ergonomic layout for more effective communication.

- A large graphic screen, in conjunction with various keys and the navigator, allows you to make calls, configure and program your telephone.
- a receiver that is pleasant to use: it fits nicely in the hand with a flexible grip section,
- communication is even more convenient using the audio keys (loudspeaker, handsfree),
- the convenient alphabetic keypad, to call your parties by name.






## How to use this guide



### • Actions

-  Lift the receiver.
-  Hang up.


### • Keypad

-  Numeric keypad.
-  Alphabetic keypad.
-  Specific key on numeric keypad.




### • Navigator

-  Move the navigation key up, down, to the left or to the right.
-  To go back one level (press and release) or to return to the welcome page (press and hold) ; during a call, can be used to access the different pages (Menu, Main, etc.) and to return to the telephone screens.



### • Display and display keys

-  Partial view of display.
-  Display key.




### • Audio keys

-  Speaker, Handsfree.
-  Adjustment "reduce".
-  Adjustment "increase".






### • Programmable keys and icons

-  Line key.
-  Icon corresponding to key.

### • Other fixed keys

-  Hold and Transfer keys.
-  MENU key.
-  Voice mail access key.

### • Other symbols used

-  Means that the feature is accessible from the Menu page.
-  Means that the feature is accessible from the Main page.
-  Means that the feature is accessible from the Info page.
-  Means that the feature is subject to programming. If necessary, contact your installer.
-  Means that the feature can be accessed by pressing a programmed key - see **Program the keys for the Main page or the add-on module**.

These symbols may be supplemented by small icons or text.



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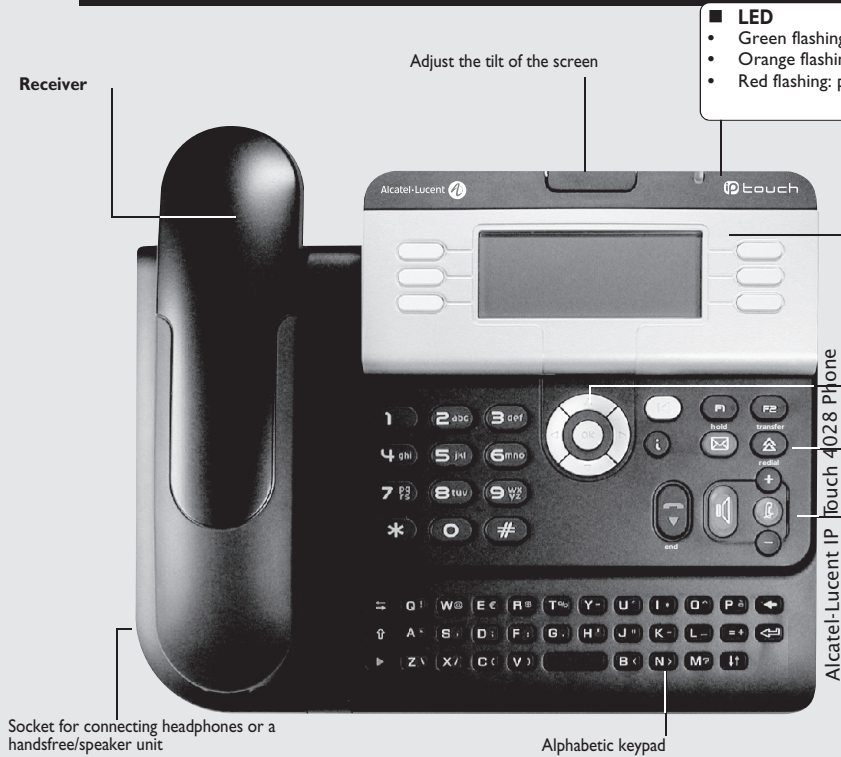
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Writing accented or special characters with the phone keyboard

### Compliance

# Getting to know your telephone



- **LED**
- Green flashing: arrival of an internal call.
  - Orange flashing: arrival of an external call.
  - Red flashing: priority or alarm call.

## ■ Audio keys

- END key:** to terminate a call.
- Handsfree/Speaker Key:** to make or answer a call without lifting the receiver.
  - Lit in handsfree mode or headset mode (short press).
  - Flashing in speaker mode (long press).
- Intercom/Mute key**
  - During a call: press this key so that your party cannot hear you.
  - Terminal idle: press this key so that you can automatically answer a call without lifting the receiver.
- To adjust the speaker or receiver volume up or down**

## ■ Extension unit



An extension unit can be fitted to your telephone. This provides additional keys which can be configured as feature keys, line keys, call keys etc.  
**To affix labels:** push the holding strip of the unit backwards to you and lift it. Install the label under the keypad, in the housing designed for, and place the keypad back into position.

## ■ Display and display keys

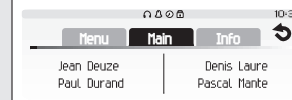
Contains several lines and pages providing information on calls and the features accessible via the 10 keys associated with the words on the screen.

- Forward icon:** pressing the key next to this icon allows you to program or change the forward feature.
- Receiver connected.**
- Appointment programmed.**
- Silent mode enabled.**
- Telephone locked.**
- Display keys:** pressing a display key activates the feature shown associated with it on the screen.

## ■ Navigation

- OK key:** used to validate your choices and options while programming or configuring.
- Left-right navigator:** used to move from one page to another.
- Up-down navigator:** used to scroll through the content of a page.
- Back/Exit key:** to return to previous menu (short press) or return to first screen (long press); during a call, provides access to welcome screens (Menu, Info, ..) and to return to the call icon screens.

## ■ Welcome screens

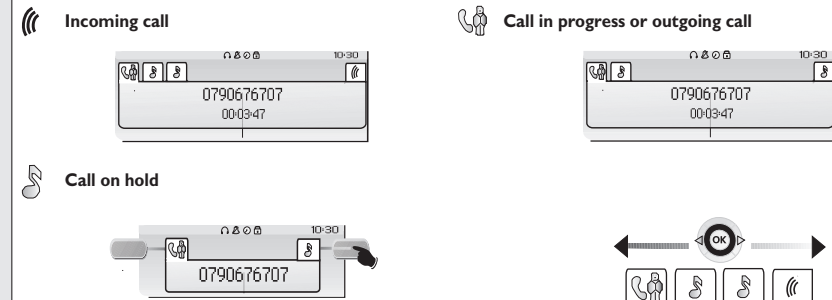


**Menu page:** contains all features and applications accessible via the keys associated with the words on the screen.

**Main page:** contains call line keys (allowing supervision of calls) and programmable call keys.

**Info page:** contains information on the telephone and the status of its features: name, telephone number, number of messages, activation of forward feature, appointment reminder, etc.

## ■ Call display



If you get two calls at the same time, you can switch from one call to the other by pressing the display key associated with each call.

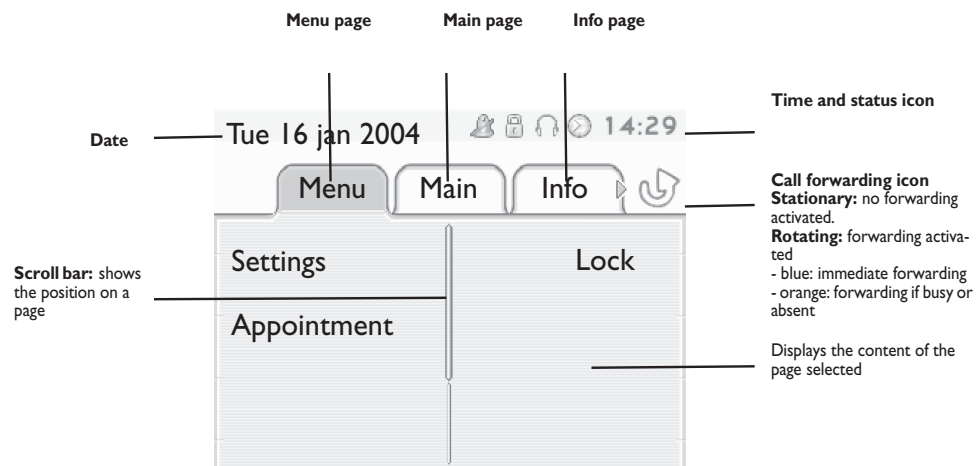
**Left-right navigator:** used to check calls

## ■ Feature keys and programmable keys

- Guide key:** used to obtain information on features of the 'menu' page and to program key of the 'main' page.
- Messaging key to access various mail services:** if the key flashes, a new voice message or a new text message has been received.
- 'Redial' key:** to access the 'Redial' feature.
- Hold:** the call is placed on hold.
- Transfer:** transfer the call to another number.

# 1 Description of the screens

## 1.1 Welcome screens



- Menu page:** contains all features and applications accessible via the keys associated with the words on the screen. From this page, it is possible to adjust the ringer volume and screen brightness, program the time of an appointment, lock the terminal, define the default page displayed, configure voice mail, and access telephone features such as calling back one of the last 10 numbers or intercepting calls.



- Main page:** contains call line keys (allowing supervision of calls) and programmable call keys. The up-down navigator is used to access all the speed dial keys (apart from those displayed by default). Direct call keys are programmed or modified via the Information key.



- Info page:** contains information on the telephone and the status of its features: name, telephone number, number of messages, activation of forward feature, appointment reminder, etc.



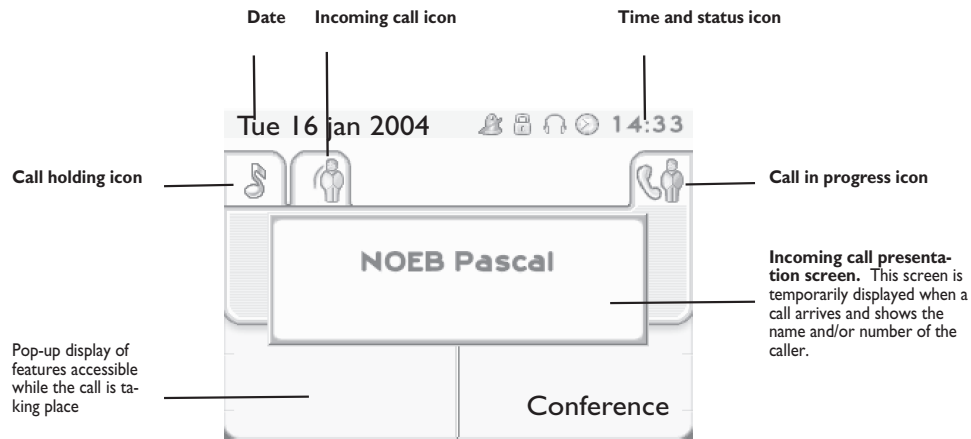
**Left-right navigator:** used to move from one page to another.



**Up-down navigator:** used to scroll through the content of a page.

# Description of the screens

## 1.2 Call management screen



Each tab corresponds to a call, the status of which is symbolized by its icon (in progress, held, arrival of new call). When a call is in progress, use the left-right navigator to look at held or incoming calls.



Use the up-down navigator to display the features accessible. These features (transfer, conference, etc.) are directly related to the status of the call consulted. For example, the transfer feature will not be available between a call in progress or a held call and an incoming call.

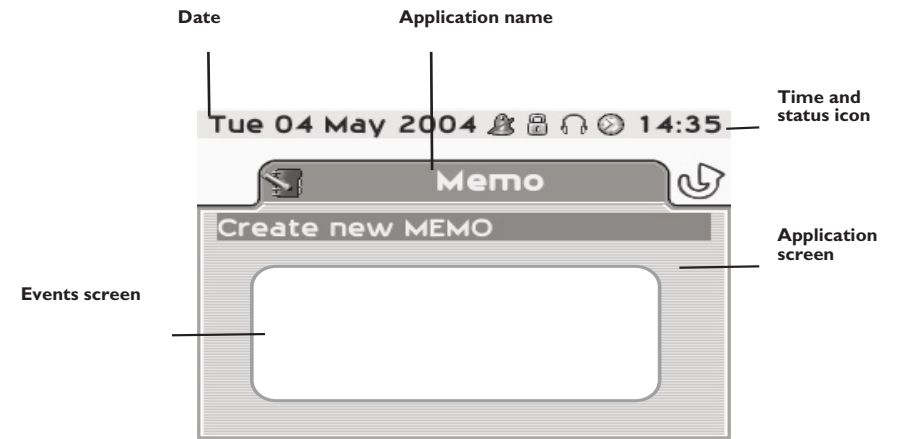


**Back/Exit key:** used to switch from a telephone screen to an application screen. For example, can be used while a call is in progress to look up a number, program an appointment reminder, etc.



Calls can also be managed from the Main page. While the call is in progress, press the Back/Exit key and display the Main page. Calls in progress or waiting are displayed on the different line keys. It is then possible to converse with the caller of your choice by pressing the key associated with him.

## 1.3 Application screen



- **Application screen:** displays information relevant to programming or configuring the telephone.
- **Events screen:** displays events connected to the programming or configuration operations in progress, confirmation, rejection, error, etc.



# 2

# Using your telephone

## 2.1 Making a call



Dial the number for your call

Lift the receiver



Number required



Handsfree



Number required

OR

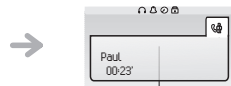


Programmable line key

OR



Dial by name



You are on a call with the destination number

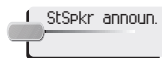


To make an external call, dial the outside line access code (9) before dialing your party's number. The digit 9 is the default code for an outside line.



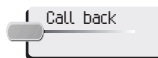
For the attendant, dial '0' (by default).

• If the internal or outside number does not reply:



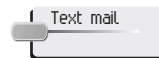
Broadcast a message on the loudspeaker of the free terminal

OR



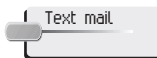
Request callback to a busy terminal

OR



Send a written message

OR



Send a voice message

OR



Go to next screen

## 2.2 Answering a call



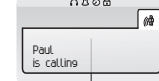
Lift the receiver

OR



Handsfree

OR



Press the key next to the 'incoming call' icon



## 2.3 Using the telephone in 'Hands free' mode

■ Terminal idle:



Press and release



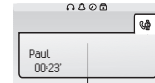
you are in handsfree mode



Terminate your call



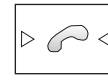
■ Call in progress:



You are on a call with the destination number



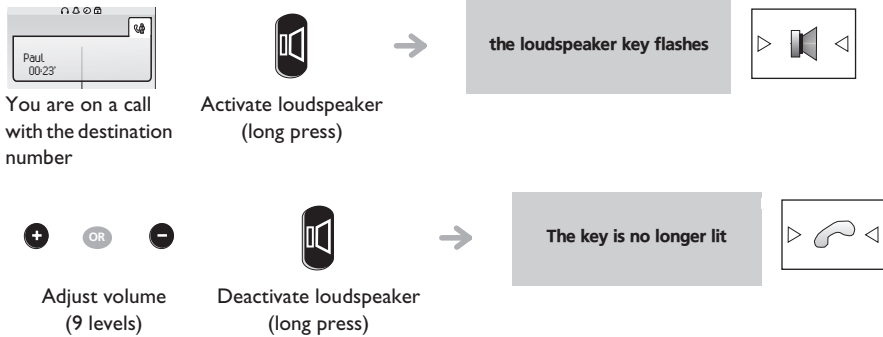
Press and release



During a call, you can lift the receiver without terminating the call.

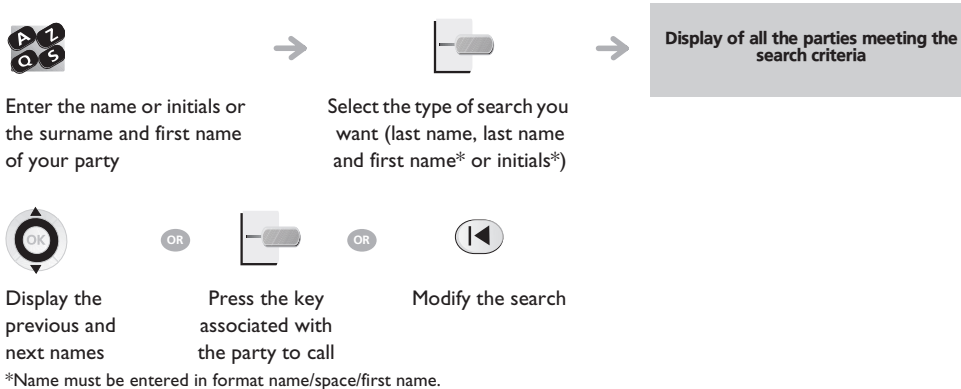
# Using your telephone

## 2.4 Activating the loudspeaker during a call (receiver lifted) - Speaker



*press and release the loudspeaker key to switch to handsfree mode (light steady).*

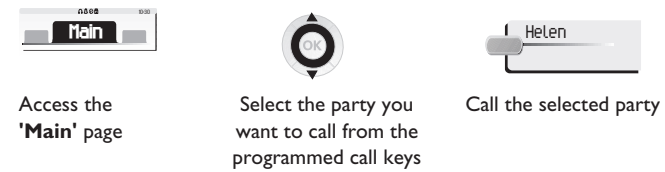
## 2.5 Calling your party by name (company directory)



*This key is used to display the entire name when it is truncated.*

## 2.6 Make calls via your programmed call keys

Main



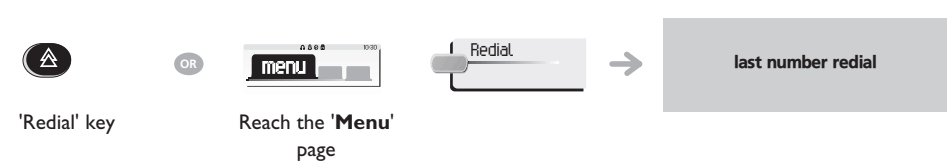
## 2.7 Calling from the common directory

Your terminal has access to a common directory of outside numbers.



## 2.8 Redial

Menu

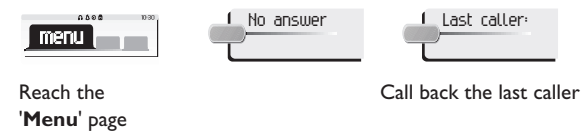


## 2.9 Callback an unanswered call

Menu

### • Call back the last caller

Callback last caller



# Using your telephone

## List of last callers:



Reach the 'Menu' page



Select a name or a number

## Erase the list of unanswered calls:



Reach the 'Menu' page

## 2.10 Requesting automatic callback if internal number is busy



## 2.11 Answering an internal call in intercom mode

You can answer without lifting the receiver. When you receive an internal call, your telephone rings and you are connected directly in handsfree mode. The screen shows the caller's identity.

### To activate - Terminal idle:



*When your caller hangs up, intercom mode remains active.*

### To deactivate - Terminal idle:



## 2.12 Sending DTMF signals

Even if your system is not touchtone by default, during a call you sometimes have to send DTMF signals, to a voice server, an automated attendant or a remotely consulted answering machine.



You are on a call with the destination number

To activate

*The feature is automatically cancelled when you hang up.*

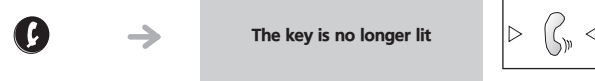
## 2.13 Mute, so that your party cannot hear you

You can hear your party but he/she cannot hear you:



You are on a call with the destination number

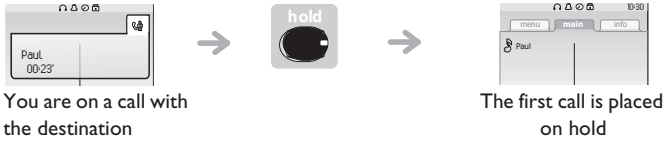
Disable microphone



Resume the call

3.1 Making a second call during a call

During a call, you can call a second person (consultation call):



You are on a call with the destination number





The first call is placed on hold



Number of second party

Name of second party

Other methods for calling a second party

-  Dial the number for your call.
-  Name of second party.
-  - To access the 'Redial' feature (press and hold).  
- Call back one of the last 10 numbers dialed (short press).
-  Programmable line key.

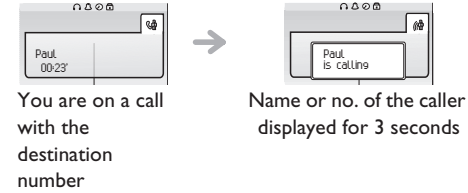
To cancel your second call and recover the first:



*If you make an error, hang up: your telephone will ring and you will recover your first call.*

3.2 Answering a second call during a call

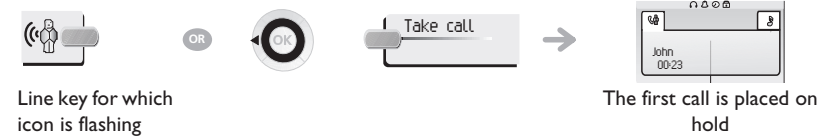
A second party is trying to call you:



You are on a call with the destination number

Name or no. of the caller displayed for 3 seconds

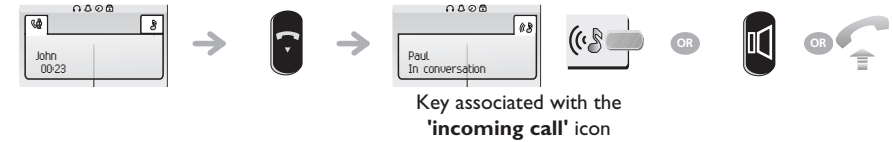
Answer displayed call:



Line key for which icon is flashing

The first call is placed on hold

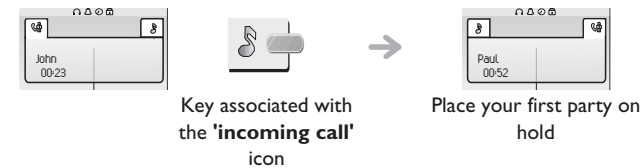
To return to your first caller and end the call in progress:



Key associated with the 'incoming call' icon

3.3 Switching between calls (Broker call)

During a call, a second call is put on hold. To alternate between calls:



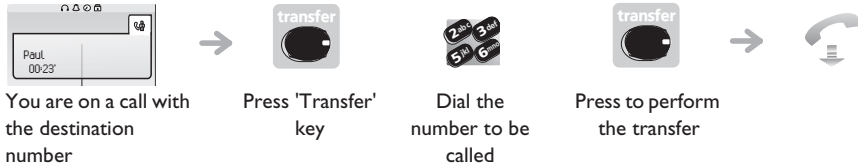
Key associated with the 'incoming call' icon

Place your first party on hold

# During a call

## 3.4 Transferring a call

- To transfer your call to another number:



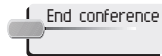
*Transfer between two outside calls may not be possible, depending on system configuration.*

## 3.5 Three-way conference with internal and/or external parties (conference)

- During a call, to establish a three-way conference:



- Cancel conference and return to first correspondent (if conference is active):



- Hang up on all correspondent (if conference is active):

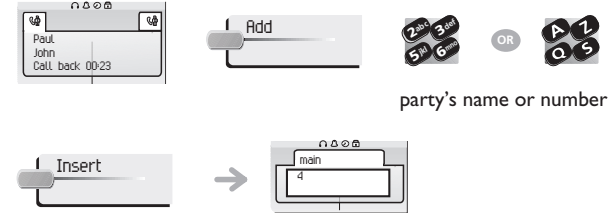


- After the conference, to leave your two parties talking together:



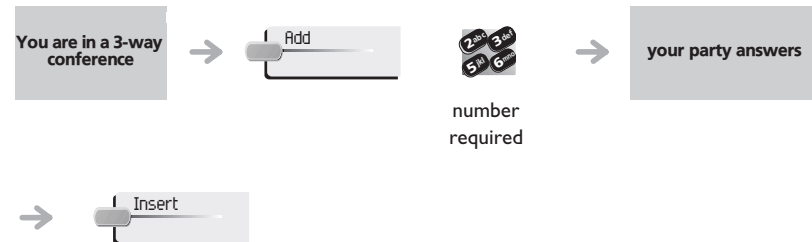
## 3.6 Talk simultaneously to more than 2 parties

You are in a conference call with 2 parties. To add another party to the conference:



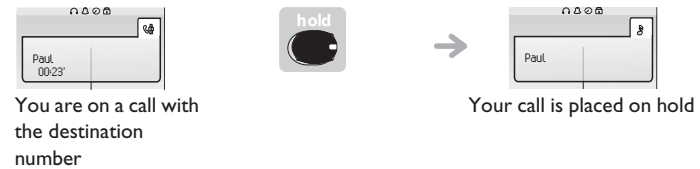
## 3.7 Casual conference

During a 3-way conference, you can add up to three additional participants.



## 3.8 Placing a call on hold (HOLD)

- Private hold:** during a call, you may place the call on hold and recover it later, on the same telephone:



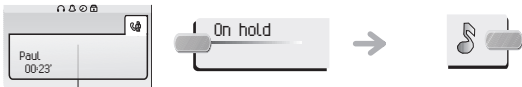
# During a call

## • Press 'Hold' to recover the call on hold:



## • Common hold:

to recover your call on any telephone in your system.



You are on a call with the destination number

Your call is placed on hold

Recover the call on hold from any telephone:



Key associated with the 'incoming call' icon

## 3.9 Parking a call

### ◀ Park/retrieve call

You can park a call and retrieve it on another extension:



You are on a call with the destination number



A parking announcement message is displayed on the screen of the parking destination set.

## • To recover the parked call:

### ◀ Park/retrieve call

To automatically take the parked call, pick up the handset of the parking destination set.



reach the 'Menu' page



If the parked call is not recovered within a preset time (1 min 30 by default), it is either transferred to the attendant or it rings back the extension that parked the call, depending on system configuration.

## 3.10 Barge-in/Intrusion into an internal call

Your party's line is busy. If the number is not "protected" and if authorized, you can intrude into the call:



Same key to exit

## • Protection against Barge-in/intrusion:

### ◀ Intrusion protection



Press programmable key



Enter the number desired



Protection is cancelled when you hang up.

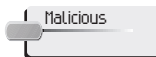
## 3.11 Adjust audio volume

During a call, to adjust the volume level of the loudspeaker or receiver:



You are on a call with the destination number

## 3.12 Signal malicious calls



This key lets you signal a malicious call. If this call has an internal source, it is signalled to the system by a special message.

## 4.1 Answering a night or a general bell

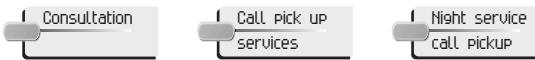
Menu ▾

Night service call pickup

When the attendant is absent, outside calls to the attendant are indicated by a general bell. To answer:



reach the 'Menu' page



## 4.2 Manager/assistant screening

▾

Screened list:

System configuration allows "manager/assistant" groups to be formed, so that the manager's calls can be directed to one or more secretaries.

- From the manager's or assistant's telephone:



Press programmable key



Press the same key to cancel



Screening is indicated on the manager's telephone by the icon corresponding to the "screening" programmed key.

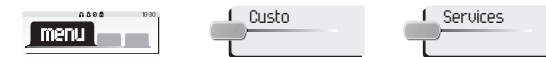
## 4.3 Individual pick-up

Menu ▾

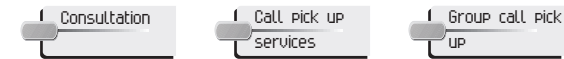
You hear a telephone ringing in an office where no-one can answer. If authorized, you can answer the call on your own telephone.

- If the telephone ringing is in your own pick-up group:

Group call pick up



Reach the 'Menu' page



- If the telephone ringing is not in your pick-up group:

Individual call pickup



reach the 'Menu' page



Dial the number of the ringing telephone



The system can be configured to prevent call pick-up on certain telephones.



## 4.4 Hunt groups

### • Hunt group call:

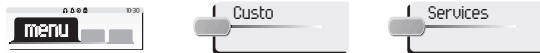
Certain numbers can form a hunt group and can be called by dialing the group number.



Group No.

### • Temporary exit from your hunt group:

➡ Exit station hunt group



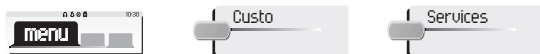
Reach the  
**'Menu'** page



Your group number

### • Return into your group:

➡ Enter station hunt group



Reach the  
**'Menu'** page



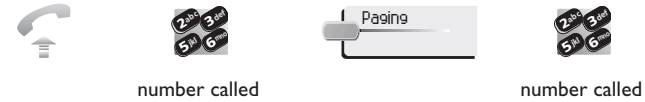
Your group number



*Belonging to a group does not affect the handling of speed dials. A specific telephone within a group can always be called by using its own number.*

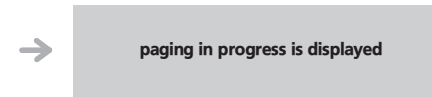
## 4.5 Calling an internal party on his/her pager

The number called does not answer and you know that the person called has a pager:



number called

number called



*Your party can answer from any telephone in the system.*

## 4.6 Answering a call on your pager

➡ Paging answer

A call on your pager can be answered from any telephone within the system.



Reach the  
**'Menu'** page



Your extension  
number

## 4.7 Calling a party on his/her loudspeaker

Menu

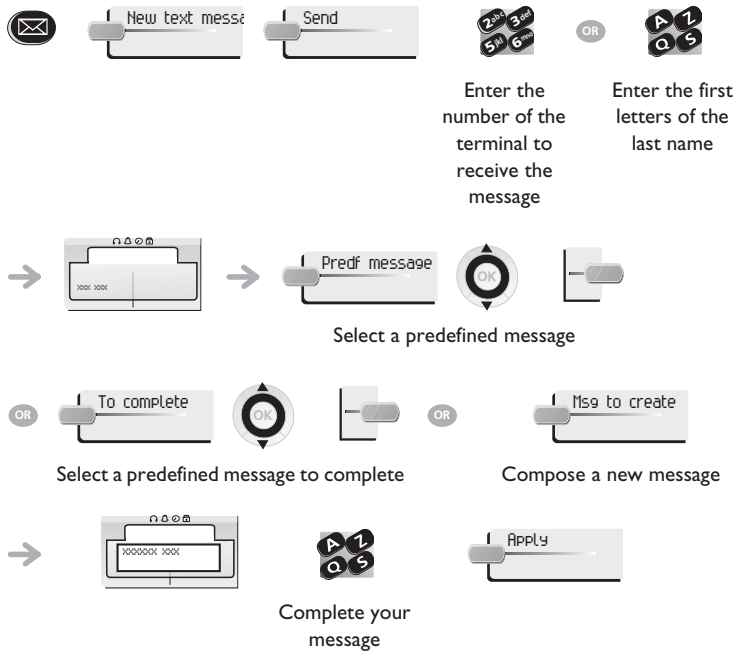
Your internal party does not answer. If authorized, you can remotely activate your party's phone:



Your party does not answer

→ you are connected to the loudspeaker on your party's phone (if he/she has the handsfree feature)

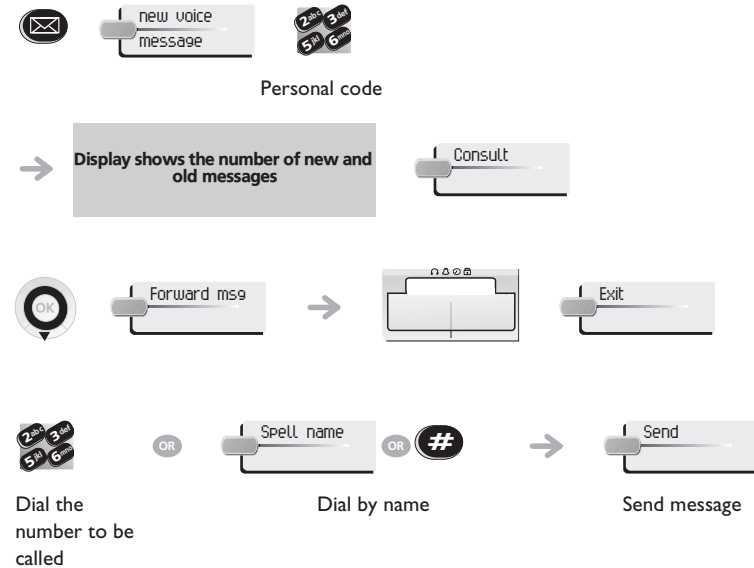
## 4.8 Sending a written message to an internal party



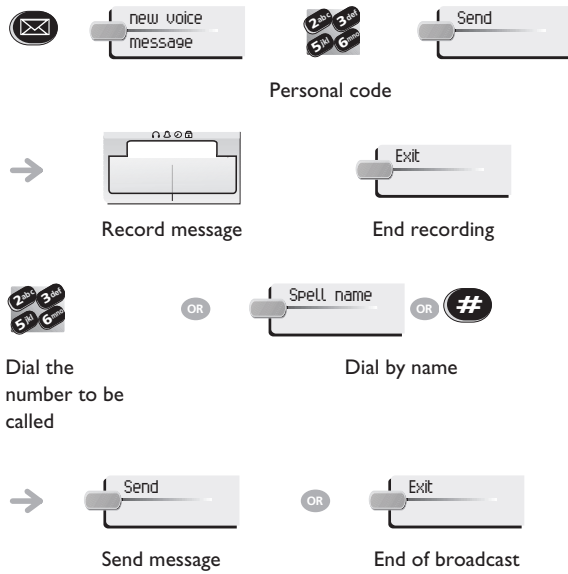
The 27 standard messages are shown below:

1	Call me back	15	Meeting on ___ (*);
2	Call me back tomorrow	16	Meeting on ___ at _: _ (*)
3	Call me back at _: _ (*)	17	Out for a while
4	Call back ___ (*)	18	Absent for the rest of the day
5	Call the attendant	19	Absent, back at _: _ (*)
6	Call the assistant	20	Absent, back on ___ at _: _ (*)
7	I will call back at _: _ (*)	21	On vacation, back on ___ (*)
8	Use paging	22	External meeting
9	Please retrieve your fax	23	External meeting, back on ___ (*)
10	Please retrieve your mail	24	I am in room nr ___ (*)
11	Please cancel your forwarding	25	In a meeting - do not disturb
12	Visitors are waiting	26	At lunch
13	You are expected at reception	27	Indisposed
14	Meeting at _: _ (*)	(*)	Messages to be completed using numeric keypad

## 4.9 Sending a copy of a voice message

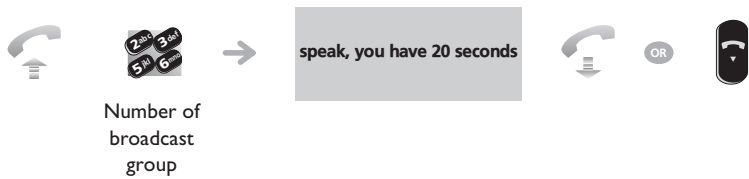


## 4.10 Sending a recorded message to a number/a distribution list



## 4.11 Broadcasting a message on the loudspeakers of a station group

A message not requiring an answer can be broadcast on the loudspeakers within your broadcast group:



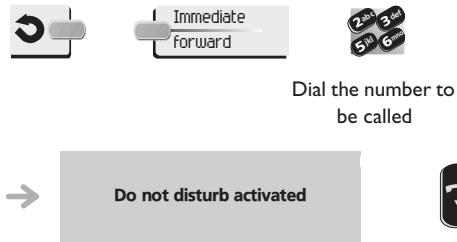
*The message will only be broadcast on terminals not in use and which have a loudspeaker.*

# 5

## Keeping in touch

### 5.1 Diverting calls to another number (immediate forwarding)

The number can be your home, cell or mobile, voice message, or an internal extension (attendant, etc.).

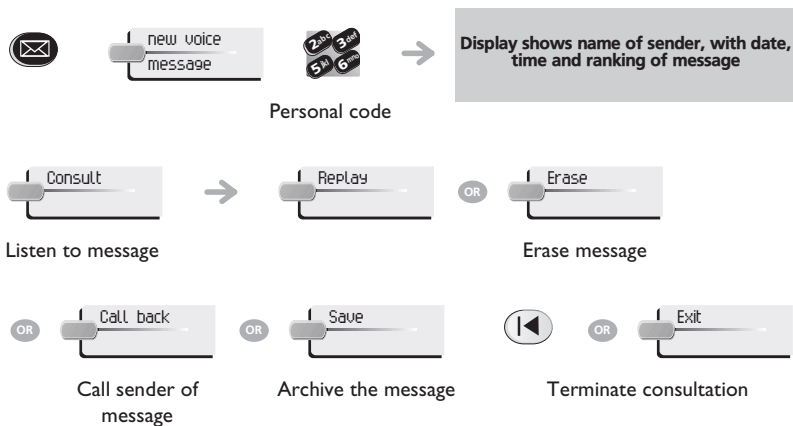


### 5.2 Forwarding your calls to your voice message service



### 5.3 When you return, review your recorded messages

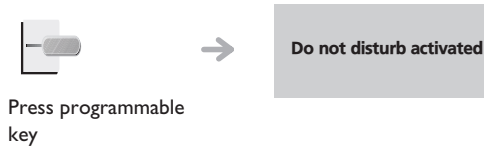
The light indicates that messages have been received.



### 5.4 Diverting calls to your pager



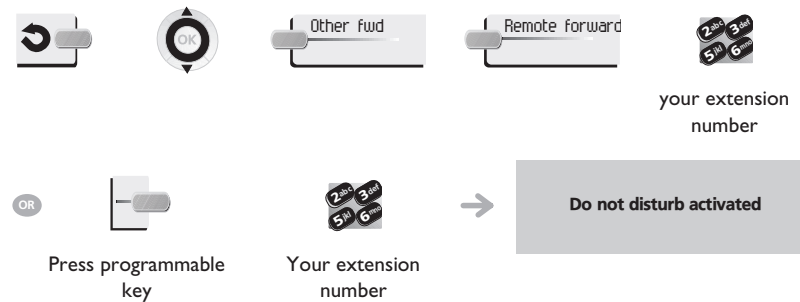
Callers will be able to contact you while you are moving around the company:



### 5.5 Forwarding your calls from the receiving terminal ("Follow me")

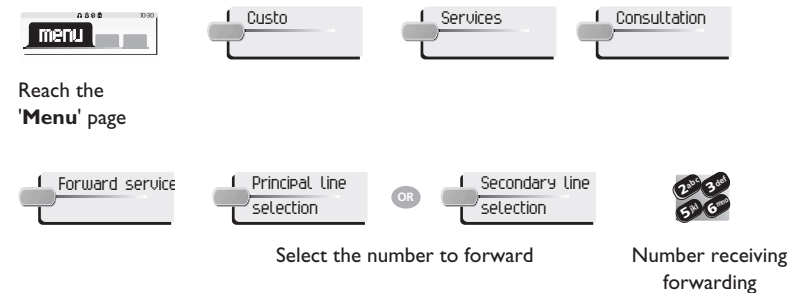


You wish to receive your calls in your present location: Use the "Follow me" feature.



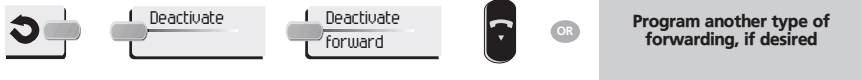
### 5.6 Applying a selective forwarding;

You can forward your primary number and your secondary number or numbers to different sets.

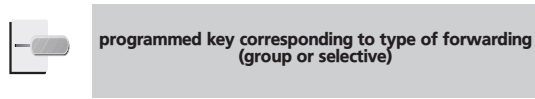


# Keeping in touch

## 5.7 Cancelling all forwardings



## 5.8 Cancelling a specific forwarding



## 5.9 Diverting calls when your line is busy (forward if busy)

Menu

### Forward on busy

Callers will be able to contact you while you are moving around the company:



Reach the 'Menu' page



Number receiving forwarding



Press programmable key

Number receiving forwarding

## 5.10 Do not disturb

### Do not disturb On/Off

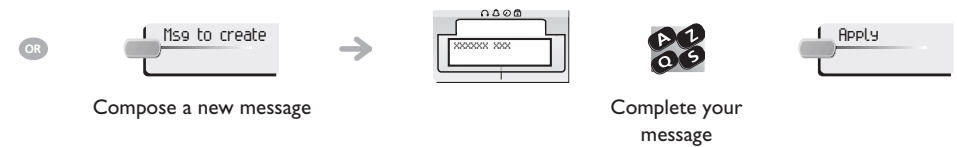
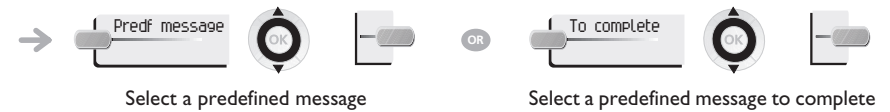
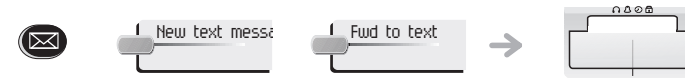
You can make your terminal temporarily unavailable for all calls.



Callers wishing to contact you will see the 'Do Not Disturb' message displayed on their sets when they try to call.

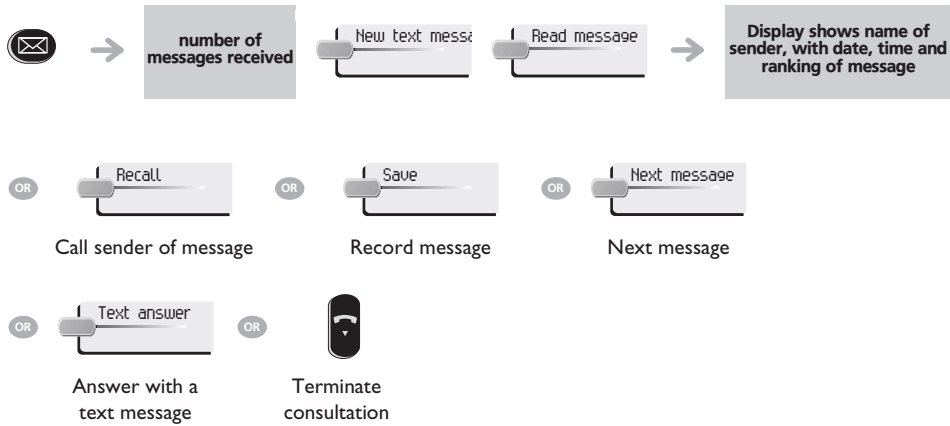
## 5.11 Leaving a recorded message for internal callers

You can leave a message on your terminal which will be displayed on the screen of the terminal calling you.



## 5.12 Consulting written messages

The light indicates that messages have been received.



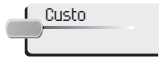
# 6

## Managing your charges

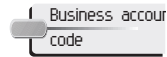
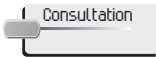
### 6.1 Charging your calls directly to business accounts



You can charge the cost of your outside calls to business account numbers.



Reach the  
**'Menu'** page

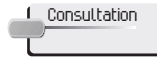
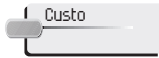


Number of  
business  
account

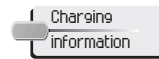
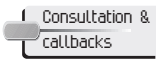


Number required

### 6.2 Finding out the cost of an outside call made for an internal user from your terminal





Reach the  
**'Menu'** page



# 7 Programming your telephone

## 7.1 Initializing your voice mailbox



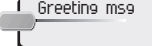
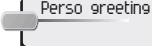
Light flashes  Enter your personal code, then record your name following the voice guide instructions

 Your personal code is used to access your voice mailbox and to lock your telephone.

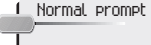
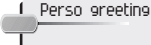

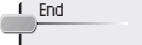
## 7.2 Customizing your voice greeting

Menu

You can replace the greeting message by a personal message.

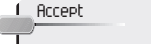
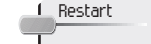
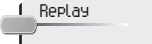
 No new voice message  Perso options  Greeting msg  Perso greeting

Personal code

→  Normal prompt OR  Perso greeting  Record message  End

Press to return to the default message

Record message End recording

→  Accept OR  Restart OR  Replay

Confirm Re-record a message Replay message

## 7.3 Modify the password for your phone set

Menu

 menu  Custo  Set  Password

Reach the 'Menu' page


   OR  Apply

Old code (4 digits)

New code (4 digits)

  OR  Apply 

Enter new password again to confirm

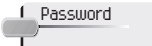
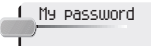



 This code acts as a password controlling access to programming functions and the user 'Set Locking' feature (code by default: 0000).

## 7.4 Modify the password for your voice mailbox


Menu

 No new voice message  Perso options  Admin options

Personal code

 Password  My password   # 

New code (4 digits)

 As long as your voice mailbox has not been initialized, the personal code is 1515.



# Programming your telephone

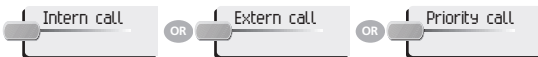
## 7.5 Adjusting the audio features

Menu



Reach the 'Menu' page

▼ Choose the tune:



Select the type of call to which the ringing is to be associated



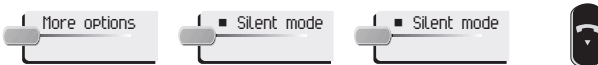
Select the melody of your choice (16 tunes)

▼ Adjusting the ringer volume:



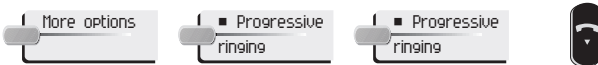
Select the level of your choice (12 levels)

▼ Activate/deactivate silent mode:



To activate To deactivate

▼ Activate/disable meeting mode (progressive ringing):



To activate To deactivate

▼ Activate/deactivate discreet ring mode:



To activate

To deactivate

▼ Adjust ringer volume while a call arrives



Your telephone rings

Adjusting the ringer volume

## 7.6 Adjusting screen brightness

Menu



Reach the 'Menu' page



Increase or decrease the contrast

## 7.7 Selecting the welcome page

Menu

This feature is used to choose the page displayed by default on the telephone.



Select the default page

# Programming your telephone

## 7.8 Selecting language

Menu



Reach the 'Menu' page



Enter your personal code

Select the language of your choice

## 7.9 Program the keys for the Main page or the add-on module

Main

You can program call numbers and features for the 'Main' page keys and the add-on module keys.



Reach the 'Menu' page

Press the key you want to program

To program a number

To program a feature

- To program a number:



Enter the number

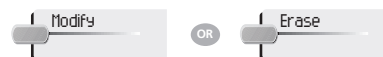
Enter the name

Confirm

- To program a feature:



- Other possibilities:



Modify contents of entry displayed

Delete

## 7.10 Erase a programmed key

Menu



Reach the 'Menu' page



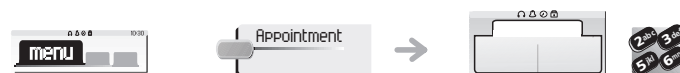
Access the 'perso' page if necessary

Select the key to erase

## 7.11 Programming an appointment reminder

Menu

You can define the time of a temporary reminder (one in 24 hours) or a permanent reminder (every day at the same time).



Reach the 'Menu' page

Enter time of appointment



Dial the number of the appointment destination set

The 'Appointment programmed' icon is displayed on the welcome page.

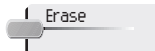
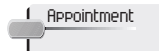
# Programming your telephone

- At the programmed time, your telephone rings:



If your calls are forwarded to another terminal, the forwarding is not applied to the reminder call.

- To cancel your reminder request:



Reach the 'Menu' page

The 'Appointment programmed' icon disappears from the welcome page.

## 7.12 Identifying the terminal you are on

Info

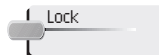
The number of your telephone is displayed on the 'Info' page.



Access the **Info** page using the navigator.

## 7.13 Lock / unlock your telephone

Menu



your telephone is locked/unlocked

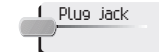
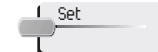
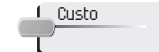
Reach the 'Menu' page

Depending the displayed informations, enter your password or confirm

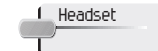
## 7.14 Configuring the audio jack of your telephone

Menu

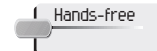
By default, the audio jack of your telephone can be used to connect a headset, handsfree kit or loudspeaker.



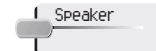
Reach the 'Menu' page



OR



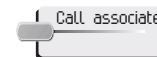
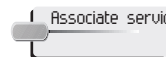
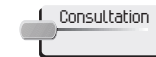
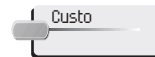
OR



## 7.15 Call the associated set

The number of another set can be associated with your set number (see Modify the associated number).

To call it:

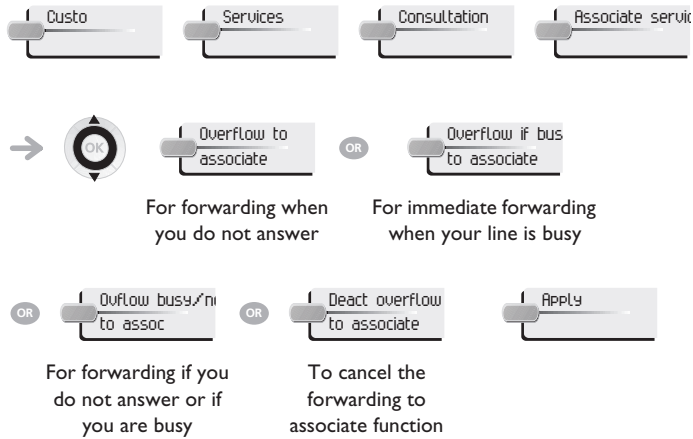


Start the call

# Programming your telephone

## 7.16 Forward your calls to the associated number

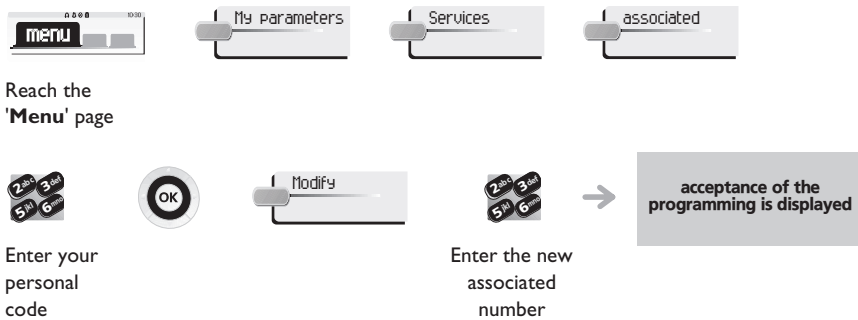
If you have previously defined an associated number, you can forward your calls to this number.



## 7.17 Modify the associated number

Menu

The associated number can be a phone set number, the voice mail number or the pager number.



## 7.18 The Tandem configuration

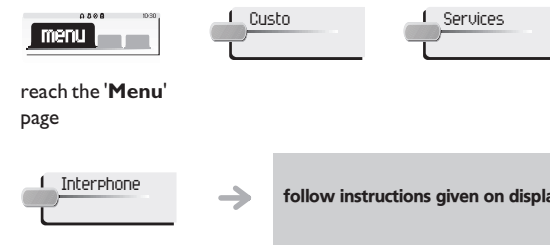
▼

This configuration lets you group two sets under a single call number. Your set is then the main set and the second set, usually a DECT set, is the secondary set. Each set has its own directory number, but the tandem number is that of the main set. When you receive a call, the two sets ring simultaneously. When one of the sets answers, the other set stops ringing. When all the lines of the main set are busy, the secondary (DECT) set does not ring. The secondary set can still be called by its own number, but in this case, the tandem function will no longer be taken into account. Most of the functions are common to the two sets, for example: forwarding, meet-me reminder, the various messages, etc., while others are specific to each set, for example: individual directory, last number redial, out of service, set padlock, etc.

For more information regarding this configuration, contact the person in charge of your installation.

## 7.19 Create, modify or consult your intercom list (max. 10 numbers)

Menu



# Annex

## Writing accented or special characters with the phone keyboard

The following table describes all the accented or special characters that you can write from your keyboard. The column 'Keyboard' describes the combination of typing keyboard characters to display the desired character. The term 'n/a' in the 'Keyboard' column, shows the characters that can not be typed from your phone.

Character	Keyboard
ı	~!
ç	n/a
£	~\$
¥	~Y
§	n/a
©	^c
°	^m
®	^r
º	^0
±	n/a
²	^2
³	^3
μ	n/a
¶	n/a
¹	^1
ª	^f
¿	~?
À	`A
Á	´A
Â	^A
Ã	~A
Ä	"A
Å	n/a
Æ	n/a
Ç	~C
È	`E
É	´E
Ê	^E
Ë	"E
Ì	`I

Character	Keyboard
Í	´I
Î	^I
Ï	"I
Ð	~D
Ñ	~N
Ò	`O
Ó	´O
Ô	^O
Õ	~O
Ö	"O
Ø	n/a
Ù	`U
Ú	´U
Û	^U
Ü	"U
Ý	´Y
à	`a
á	´a
â	^a
ã	~a
ä	"a
å	n/a
æ	n/a
ç	~c
è	`e
é	´e
ê	^e
ë	"e
ì	`i
í	´i

Character	Keyboard
î	^i
ï	"i
ð	~d
ñ	~n
ò	`o
ó	´o
ô	^o
õ	~o
ö	"o
ø	n/a
ù	`u
ú	´u
û	^u
ü	"u
ý	´y
ÿ	"y
Ă	n/a
ǎ	n/a
Ȧ	n/a
ȧ	n/a
Ć	n/a
ć	n/a
Č	n/a
č	n/a
Ď	n/a
ď	n/a
Đ	n/a
đ	n/a
Ɖ	n/a
ɛ	n/a
Ě	n/a
ě	n/a
Ĺ	n/a
ĺ	n/a
Ľ	n/a
ľ	n/a

Character	Keyboard
Ł	n/a
ł	n/a
Ń	n/a
ń	n/a
Ň	n/a
ň	n/a
Ŏ	n/a
õ	n/a
Œ	n/a
œ	n/a
Ř	n/a
ř	n/a
Ř	n/a
ř	n/a
Ś	n/a
ś	n/a
Ş	n/a
ş	n/a
Š	n/a
š	n/a
Ț	n/a
ț	n/a
Ť	n/a
ť	n/a
Ů	n/a
ů	n/a
Ů	n/a
ů	n/a
Ÿ	n/a
Ž	n/a
ž	n/a
Ž	n/a
ž	n/a
Ž	n/a
ž	n/a

# Compliance

Independently of the legal warranty that covers this appliance, it is guaranteed for 1 year, parts and labour, counting from the date indicated on your invoice.

The invoice will be demanded if making a claim under the warranty. The warranty does not however confirm in the following cases: in the event of use that does not comply with the instructions given in this user's manual, faults or damage caused by natural wear, damage resulting from a cause external to the appliance (e.g. impact, fall, exposure to dampness, etc.), noncompliant installation or modifications or repairs carried out by people who are not approved by the manufacturer or retailer.

Warning: never place your telephone in contact with water. To clean your telephone, you may however use a damp soft cloth. Never use solvents (trichlorethylene, acetone, etc.) which may damage the plastic parts of your telephone. Never spray it with cleaning products.

To avoid accidentally damaging the set telephone line connector, make sure you position the cord correctly in the compartment intended for this purpose.

The ear piece and microphone area of the handset may attract metallic objects that may be dangerous for the ear.

The wording is not contractual and may be subject to change. Some features of your telephone are controlled by a software key and the configuration of the unit .

## Declaration of compliance

EC countries: we, **Alcatel-Lucent Enterprise**, declare that the Alcatel-Lucent IP Touch 4028 and 4029 Digital Phone products (that can be equipped with a Bluetooth® handset) comply with the essential demands of Directive 1999/5/CE of the European Parliament and Council. A copy of the original of this declaration of compliance can be obtained from your installer.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. This Class B digital apparatus complies with Canadian ICES-003. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. If this equipment does cause harmful interference, please contact your installer.



## Information relative to the environment

This symbol indicates that at the end of its life, this product should be subject to special collection and disposal in member countries of the European Union, as well as in Norway and Switzerland. By ensuring this product is disposed of correctly, you will help to conserve natural resources and help prevent potential negative consequences to the environment and human health which could otherwise be caused by inappropriate disposal of this product. For further details about recycling this product, please contact the supplier who sold you the product.

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